



**Office of Recovery**  
**Healthcare Reimbursement**  
**Programs**  
**March 2021**

# Objectives



Describe upcoming federal provider reimbursement opportunities

Define clear action items for next steps to prepare to apply for federal funding

Clarify additional support available through the Recovery Office

## Today's hosts



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Two federal programs that support healthcare providers with the challenges of the COVID-19 pandemic will re-open soon

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### Program

### Description



COVID-19 Telehealth Program

Helping providers cover costs associated with **delivering connected care** services to patients



Provider Relief Fund

Supporting healthcare providers with the **financial strains** of the COVID-19 pandemic

Both the COVID-19 Telehealth Program and the Provider Relief Fund will be available to most medical providers in Kansas

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Hospitals



Medical Schools



Behavioral Health Service Providers



Community Mental Health Centers



Skilled Nursing Facilities

## The FCC's COVID-19 Telehealth Program:

Helping providers cover costs associated with delivering connected care services to patients

- Through HR 133, the FCC was allocated an additional **\$250 million in funding** for the COVID-19 Telehealth Program
- The goal of the program is to aid health care providers to **provide connected care services** to patients at their homes or mobile locations in response to the COVID-19 pandemic
- The program fully funds providers' **telecommunications services, information services, and devices necessary to provide critical connected care services**

Source: [FCC](#)



# FCC COVID Telehealth Program funding can be used for a variety of different synchronous and asynchronous connected care tools



## Provider-facing tools and services

- **Telehealth provider licenses**
- **Public WiFi**
- **Bandwidth upgrades**
- **Videoconferencing equipment**
  - Web Cameras
  - Laptops and PCs
- **Telehealth carts**



## Patient-facing tools and services

- **Patient WiFi**
- **Cell Phones** with Mobile Device Management system
- **Remote monitoring devices**
  - Bluetooth enabled glucometers
  - Blood pressure cuffs
  - Thermometers
  - Pulse oximeters
- **Patient engagement platforms**
- **Remote patient monitoring**



While waiting for the telehealth application to re-open, providers can take three steps to prepare

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**1. Obtain eligibility determination from USAC**

- Request an eligibility determination from USAC by filing an FCC Form 460

**2. Obtain an FCC Registration Number**

- Set up an account in CORES by creating a username and password.
- Once account is activated, log in to CORES, and select “Register New FRN”

**3. Register with SAM**

- Providers must be registered with the federal System for Award Management to receive COVID-19 Telehealth Program funding





## Provider Relief Fund: Supporting healthcare providers with the financial strains of the COVID-19 pandemic

- Through HR 133, HHS was allocated an **additional \$3 billion** to be distributed through the Provider Relief Fund (PRF)
- Qualified providers of health care, services, and support may receive PRF payments for **healthcare-related expenses** or **lost revenue** due to COVID-19
- These distributions **do not need to be repaid to the US government**, assuming providers report on use of funds for healthcare-related expenses or lost revenue
- Disbursed funds **do not need to be applied to treating COVID**, and can be applied for by medical providers that do not treat COVID
  - Funds **do not need to be applied in a specific timeline**
- HR 133 **eased the PRF definition of lost revenue** and allowed parent organizations to **transfer funds to any subsidiary**

# Provider Relief Fund funding can be used for healthcare-related expenses and lost revenue



## Healthcare-related expenses

- **Supplies**
- **Equipment**
- **Workforce training**
- Additional costs associated with:
  - Reporting COVID-19 **test results**
  - Building or constructing **temporary structures**
  - **Acquiring additional resources**
  - Developing and staffing **emergency operation centers**



## Lost revenue due to COVID-19

- Decreases in:
  - **Patient visits**
  - **Elective procedures/services**
- Increases in:
  - **Payroll** for employees/contractors
  - **Benefits** for employees
  - **Uncompensated care**
- In addition to above, funds can be applied to:
  - **Rent/mortgage** payments
  - **Equipment** needs
  - **Licensing** fees



While we wait for the application to re-open, there are several steps providers can take to prepare

**1. Determine Eligibility**

- All providers eligible for a previous PRF distribution, plus new 2020 providers and behavioral health providers may apply

**2. Validate Tax ID Number (TIN)**

- Register in PRF portal and enter TIN

**3. Compile costs associated with COVID-19**

- Historic revenue and tax documentation
- Lost revenue documentation
- New costs associated with treatment (e.g. masks, face shields, etc.)

The process of applying to and receiving funding will be straightforward and supported by the Recovery Office

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### Predictable process

- Clear eligibility guidelines
- Straight-forward application portals
- Standard reporting templates



### Support from the Recovery Office

- Ongoing Q&A support
  - Email [KansasCOVIDSupport@ks.gov](mailto:KansasCOVIDSupport@ks.gov) for detailed questions
- Future webinars throughout the grant processes:
  - Application process, including compliance
  - Implementation support for successful applicants
  - Quarterly reporting and close-out support



# Appendix

## ➤ COVID-19 Telehealth Program

Eligibility

How to apply

Application components

## Provider Relief Fund

Eligibility

How to apply

Application components

**Eligibility:** The program is open to **nonprofit and public** eligible health care providers in both **rural and non-rural areas**



### What providers are eligible?

- 1 Post-secondary educational institutions offering health care instruction, teaching hospitals, and medical schools;
- 2 Community health centers or health centers providing health care to migrants;
- 3 Local health departments or agencies;
- 4 Community mental health centers;
- 5 Not-for-profit hospitals;
- 6 Rural health clinics;
- 7 Skilled nursing facilities; or
- 8 Consortia of health care providers consisting of one or more entities falling into the first seven categories.

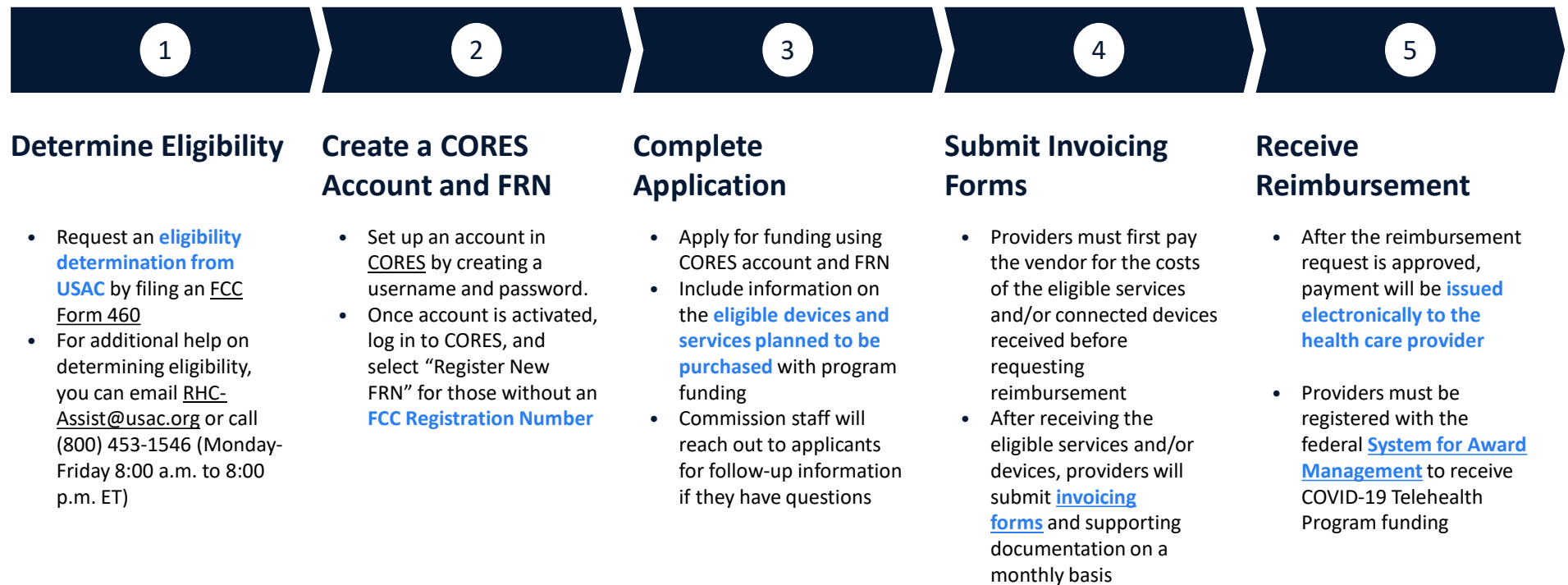


### What do I need to do for my eligibility determination?

- Eligibility is by site, not by applicant (applicants can have multiple sites)
- Applicants must file an FCC Form 460 for each health care provider site for which they intend to purchase eligible services/connected devices
- You can file the form [here](#). It must be completed in one session, so you can see all the required questions [here](#).
- The form will reference a rural or consortium requirement; this does not apply to the COVID-19 Telehealth program
- For additional help on determining eligibility, you can email [RHC-Assist@usac.org](mailto:RHC-Assist@usac.org) or call (800) 453-1546 (Monday-Friday 8:00 a.m. to 8:00 p.m. ET)



## How to apply: The COVID-19 Telehealth Program







# Application Components: The COVID-19 Telehealth Program<sup>1</sup>



## Background Information

- Applicant details
  - **Organization information**
- Contact information
  - **Individual responsible** for the application
- Healthcare provider details
  - Contact information for **provider who will be using equipment**



## Medical Details

- **Services** to be provided
- **Conditions** to be treated
- Additional information concerning services and devices
  - Goals/objectives/timeline
  - Factors/metrics for success
  - Additional information about geographic area and population
- Requested **funding items**
  - Total amount of funding requested
  - How items are integral to care
  - How items will be used



## Supporting Documentation

- Summary of the expected costs of the eligible services and devices requested
  - May include **documentation** such as an **invoice** or **quote** from a vendor or service provider (or similar information).
- Information should be specific enough to **identify line-items** to facilitate swift review of the application

1. Based upon [2020 FCC application](#), subject to change

# Appendix

## COVID-19 Telehealth

Eligibility

How to apply

Application components

## > Provider Relief Fund

Eligibility

How to apply

Application components

## Eligibility (1 of 2): PRF is open to eight categories of medical providers



To be eligible to apply the, applicant must meet at least one of the following criteria:

1. Billed **Medicaid/CHIP programs** or **Medicaid managed care plans** for health-related services between Jan.1, 2018-Mar.31, 2020; or
2. Billed a health insurance company for **oral healthcare-related services** as a dental service provider as of Mar. 31, 2020; or
3. Be a licensed dental service provider as of Mar. 31, 2020 who does not accept insurance and has **billed patients for oral healthcare-related services**; or
4. Billed **Medicare fee-for-service** during the period of Jan.1, 2019-Mar. 31, 2020; or
5. Be a Medicare Part A provider that **experienced a CMS approved change in ownership** prior to Aug. 10, 2020; or
6. Be a state-licensed/certified **assisted living facility** as of Mar. 31, 2020
7. Be a **behavioral health provider** as of Mar. 31, 2020 who has billed a health insurance company or who does not accept insurance and has billed patients for healthcare-related services as of Mar. 31, 2020
8. Received a prior **targeted distribution**

Source: [HHS](#)

**Eligibility (2 of 2):** In addition, the provider must meet four other criteria

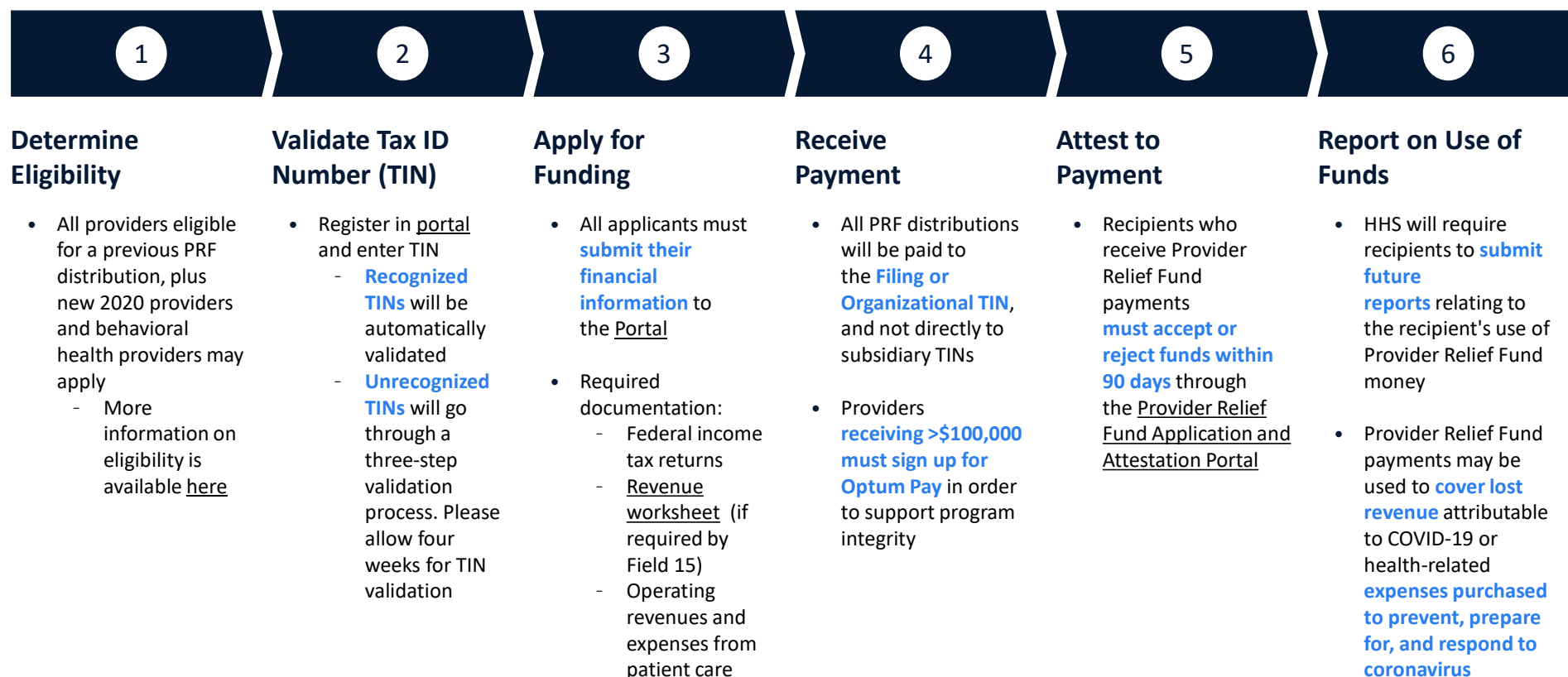
To be eligible to apply, the applicant must meet all the following requirements

1. Filed a **federal income tax return** for fiscal years 2017, 2018, or 2019 if in operation before Jan. 1, 2020 or quarterly tax returns for fiscal year 2020 if operations began on or after Jan. 1, 2020; **or be exempt from filing a return**; and
2. Provided **patient care after Jan. 31, 2020** (Note: patient care includes health care, services, and support, as provided in a medical setting, at home, or in the community); and
3. Provider **did not permanently cease providing patient care** directly or indirectly; and
4. For individuals providing care before Jan. 1, 2020, have **gross receipts or sales from patient care reported on Form 1040** (or other tax form)





## How to apply: Provider Relief Fund





## Application Components: Provider Relief Fund<sup>1</sup>



### Background Information

- Applicant details
  - **Organization information**
- Contact information
  - **Individual responsible** for the application
- Revenues
  - **Total revenue**
  - **Fiscal year** of revenues
  - **Percentage** of revenue **from patient care**
- Banking Information



### Supporting Documentation

- **Tax Returns**
  - Most recent federal income tax returns for 2017, 2018, or 2019 if in operation before Jan. 1, 2020
  - Quarterly tax returns for fiscal year 2020 if operations began on or after Jan. 1, 2020, unless exempt from filing a return
- Revenue worksheet
  - Any applicant with **revenue adjustments** must upload
- Operating revenues and expenses from patient care
  - Supporting documents to **substantiate background information**
  - Could include **internally-generated financial information**

1. Based upon [2020 Provider Relief Fund application](#), subject to change